

WHAT SHOULD I DO IF I EXPERIENCE GBV?

Step 1: All GBV cases must be reported directly to Risk Management Services who are based on all campuses.

- If during office hours, you can also report to Student Support Services, Campus Health and Wellness, Department of Student Residence Affairs, your College/School. They will assist you to contact RMS.
- If after hours, you can also report to a Residence Life Officer, Residence Assistant, your Landlord or to the Police Station.
- In the case of rape, you can contact RMS or go directly to a police station or a Thuthuzela Care Centre (TCC) which is based in a public hospital.

TCC name	Location of TCC
Umlazi TCC	Prince Mshiyeni Memorial, Hospital, Off Mangosuthu, Highway, Umlazi
RK Khan TCC	RK Khan Hospital, RK Khan Circle, Westcliffe
Pixley Ka Isaka Seme TCC	Dr Pixley Ka Isaka Seme Memorial Hospital 310 Bhejane Rd, KwaMashu Highway Open Space, KwaMashu
Edendale TCC	Edendale Hospital, Moses Mabhida Rd, Plessislaer, Edendale, Pietermaritzburg

- TCCs are one stop rape crisis care centres with specialised staff to support you.
 - » The TCC staff will assist you with all medico-legal and psychosocial care.
 - » A UKZN GBV Investigating Officer will also make contact with you to support you as soon as your case has been reported to RMS.

Step 2: Make sure you ask for the case number allocated to your case so you can track your case.

Step 3: In cases of emergency, a GBV support officer will be called to accompany you to a private and secure room used only for GBV cases so that you feel comfortable and protected while being assisted.

- There is a designated GBV comfort room on Howard College, Edgewood, Pietermaritzburg and Westville campus. Medical School has 24-hour access to the Howard College comfort room.

Step 4: You will be contacted directly by a UKZN GBV Investigating Officer who will explain the procedures to you and will take a full statement.

Step 5: The GBV Investigating Officer will arrange for you to receive counselling support.

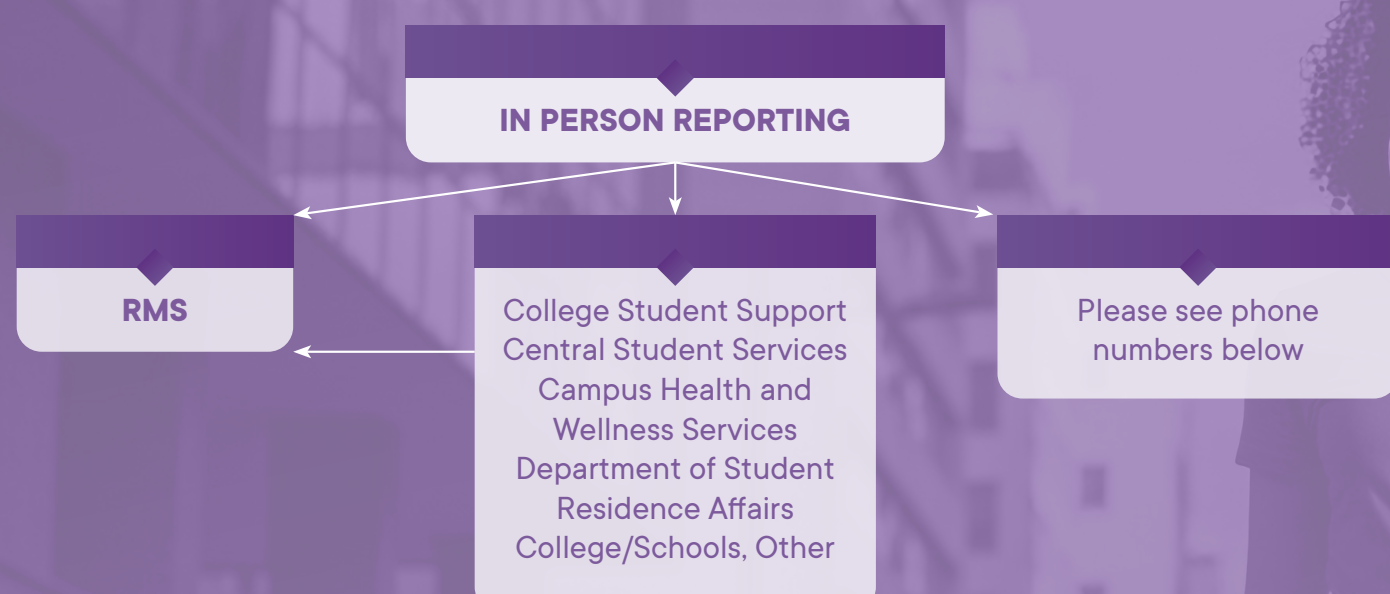
Step 6: The GBV Investigating Officer will conduct an investigation and remain in communication with you until your case is finalised.

Step 7: For cases where a GBV complaint has been made against a UKZN student, the GBV Investigating Officer will submit a report to the University Proctors. The Proctor's Office will inform student/complainant of receipt of the report and inform the student of the processes that will unfold.

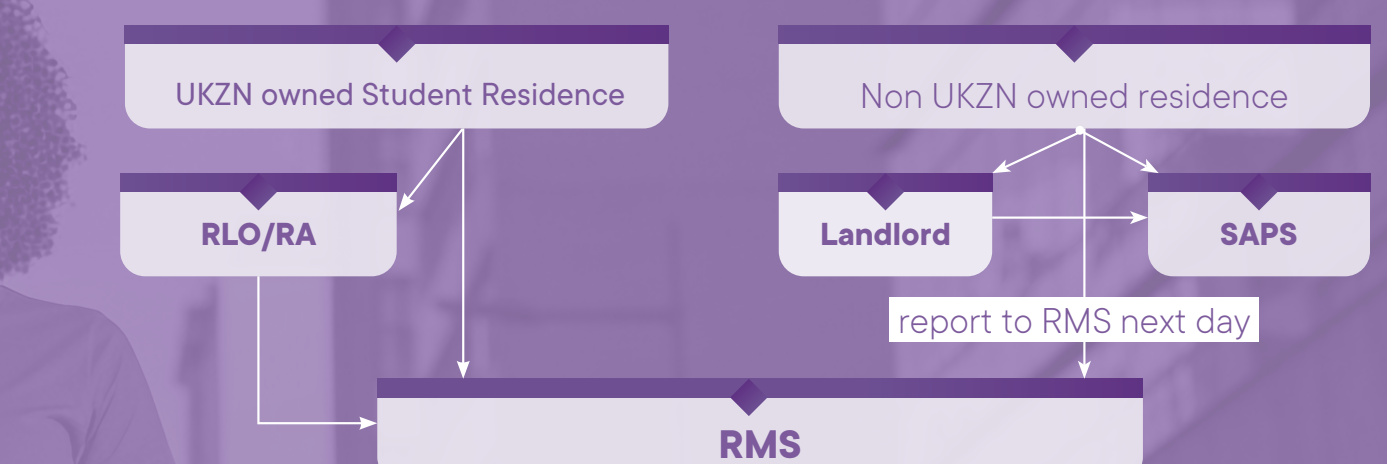
Step 8: For cases where a GBV complaint has been made against a UKZN staff member, the GBV Investigating Officer will submit a report to Human Resources who assess what disciplinary action is required.

STUDENT GBV INCIDENT REPORTING

OFFICE HOURS



AFTER HOURS



Risk Management Services Contact Details				
Edgewood campus	Howard College campus	Medical School	Pietermaritzburg campus	Westville campus
031 260 3493	031 260 2540/2542/3777	031 260 2540/42	033 260 5211/6215	031 260 7133/7265